## HB1911 POLPCS1 Arturo Alonso-Sandoval-TJ 2/20/2025 3:25:52 pm

## COMMITTEE AMENDMENT

HOUSE OF REPRESENTATIVES
State of Oklahoma

SPEAK	ER:									
CHAIR	:									
I move to	amend	НВ1911					Of th	ne pri	nted Bi	11
Page		Section		Lá	Lines _				ssed Bi	
		content of the owing language:	entire	measure,	and	by i	nsert	ing i	n lieu	
AMEND TITLE	TO CONF	ORM TO AMENDMENTS								
Sandoval Adopted:			_	Amendmen	nt suk	omitte	d by:	Arturo	Alonso-	

Reading Clerk

1	STATE OF OKLAHOMA								
2	1st Session of the 60th Legislature (2025)								
3	PROPOSED POLICY COMMITTEE SUBSTITUTE FOR HOUSE BILL NO. 1911 By: Alonso-Sandoval								
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8	PROPOSED POLICY COMMITTEE SUBSTITUTE								
9	An Act relating to mental health; providing definitions; creating the 988 Suicide and Crisis								
LO	Lifeline System; providing for administrative structure; providing for evaluation; providing for workforce retention; establishing a trust fund; creating a telecommunication fee; directing maximization of federal funding; providing for codification; and providing an effective date.								
L1									
L2									
L3									
L 4									
15	BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:								
L 6	SECTION 1. NEW LAW A new section of law to be codified								
L7	in the Oklahoma Statutes as Section 12-200 of Title 43A, unless								
L8	there is created a duplication in numbering, reads as follows:								
L 9	As used in this section:								
20	1. "911" means any telephone system whereby telephone								
21	subscribers may utilize a three-digit number (9-1-1) for reporting								
22	an emergency to the appropriate public agency providing law								
23	enforcement, fire, medical or other emergency services, including								
24	ancillary communications systems and personnel necessary to pass the								

reported emergency to the appropriate emergency service and which
the wireless service provider is required to provide pursuant to the
Federal Communications Commission Order 94-102, 961 Federal Register
4 40348;

- 2. "988" means the universal telephone number within the United States designated by the Federal Communications Commission for the purpose of the National Suicide Prevention Lifeline program operating through the 988 Suicide and Crisis Lifeline (988 Lifeline), or its successor maintained by the Assistant Secretary for Mental Health and Substance Use under Section 520E-3 of the Public Health Service Act, 42 U.S.C. 290bb-36c;
- 3. "988 administrator" means the administrator of the National 988 Suicide and Crisis Lifeline system maintained by the Assistant Secretary for Mental Health and Substance Use under Section 520E-3 of the Public Health Service Act. The administrator oversees the administration of the 988 Lifeline system with expectations of clinical, technical and operational performance. The Lifeline administrator is responsible for leadership and coordination of 200-plus individual state and locally funded crisis contact centers across the country. Each center is responsible for abiding by a series of requirements that include, but are not limited to, an accreditation process, insurance, a formal agreement with the Lifeline administrator, and a center liaison;

4. "988 contact" means a communication with the 988 Suicide and Crisis Lifeline system within the United States or its successor via modalities offered, including call, chat, text or a transfer from peer-operated warmlines, other behavioral health crisis hotlines and emotional support lines;

- 5. "988 fee" means the surcharge assessed on commercial landline, mobile service, prepaid wireless voice service, and interconnected voice over Internet protocol (VoIP) service lines created under Section 4 of this act authority for communication law, regulation, and technological innovation;
- 6. "988 Lifeline Crisis Centers" are a national network of local crisis centers that provide free and confidential emotional support to people in suicidal crisis, behavioral health crisis, or emotional distress twenty-four (24) hours a day, seven (7) days a week in the United States. It is the national Suicide Prevention and Mental Health Crisis Hotline system maintained by the Assistant Secretary for Mental Health and Substance Use under Section 520E-3 of the Public Health Service Act (42 U.S.C. 290bb-36c);
- 7. "988 Trust Fund" means the 988 Suicide and Crisis Lifeline program fund created under Section 3 of this act;
- 8. "Behavioral health crisis services" are intensive services that are provided to address or prevent behavioral health symptoms, situations, or events that may negatively impact an individual's ability to function within his or her current family or caregiver

and living situation, school, workplace, or community. Behavioral
health crisis services are for anyone, anywhere, and at any time and
can be provided in a variety of settings, including via text or
telephone, face-to-face at an individual's home, or in the
community;

9. "Behavioral health crisis system" is an organized set of structures, processes, and services in place to meet all types of urgent and emerging mental health and substance use needs in a defined population or community, effectively and efficiently.

Essential elements of a behavioral health crisis system include 988 crisis lines that accept all calls and texts, and provide support and referrals based on the needs of the individual or family member or caregiver; mobile crisis teams that respond to the location of need in the community; and crisis stabilization facilities that serve everyone who enters their doors from all referral sources.

Comprehensive behavioral health crisis systems:

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- a. address recovery needs, significant use of peers, and trauma-informed care,
- b. provide "suicide safer" care,
- c. ensure safety and security for staff and those in crisis, and
- d. involve collaboration with law enforcement and emergency medical services;

10. "Behavioral health equity" is the right to access high-quality, affordable behavioral health care services and support, regardless of race, ethnicity, sexual orientation, gender identity, geography, socioeconomic status, or other characteristics. This includes addressing the needs of historically underserved populations such as:

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- a. individuals from diverse racial and ethnic backgrounds, including Black, Latino, Indigenous, Native American, Asian American, and Pacific Islander communities,
- b. persons of varying faiths and beliefs, including members of religious minorities,
- c. individuals with disabilities,
- d. members of the LGBTQ community,
- e. residents of rural or remote areas, and
- f. those experiencing systemic inequities or barriers due to persistent poverty, discrimination, or inequality;
- 11. "Behavioral health urgent care" is an ambulatory setting that offers safe, voluntary, and time-limited services and supports to individuals experiencing behavioral health crisis. This setting is an alternative to the use of hospital emergency departments or more intensive crisis services;
- 12. "Community Mental Health Centers and Certified Community Behavioral Health Clinics" are facilities as defined under Section

1 1913(c) of the Public Health Services Act or Section 223(d) of the
2 Protecting Access to Medicare Act of 2014 (PAMA), and Community
3 Behavioral Health Organizations as licensed and certified by
4 relevant state agencies;

- 13. "Community outreach teams (COTs)" engage in outreach to communities and community members to support a variety of needs of individuals including behavioral health, physical care, housing, benefits, education, and employment. COTs do not provide on-demand crisis services. Instead, through outreach and engagement, COTs aim to promote wellness, resilience, recovery, self-advocacy, development of supports, and maintenance of community living skills. COTs can work effectively alongside mobile crisis teams to prevent crisis and provide wraparound supports to those in need. Some rural and under-resourced communities have created teams with dual roles of mobile crisis services and COTs. COTs can be especially helpful for follow-up care;
- 14. "Co-response" is a collaborative approach to behavioral health crisis developed in response to the need for local adaptation in which first responders, sometimes including law enforcement officers, are partnered with behavioral health professionals as an effective way to respond to behavioral health crises and other situations involving unmet behavioral health needs;
- 15. "Crisis stabilization services" reflect a range of models and care to support individuals through emergent and urgent

behavioral health needs. Crisis stabilization services involve

facility-, home-, and community-based services that provide access

to care and stabilization for adults and youth in crisis. Crisis

stabilization services are delivered across a continuum of care that

includes no barrier, low barrier, and referral-based services;

- 16. "Emotional support lines" focus on providing connection and wellness promotion. They are not hotlines; however, they are still expected to have the capacity to determine if referral to a crisis hotline or more intensive intervention is warranted. They are sometimes referred to as helplines. Emotional support lines are recognized for providing services such as active, empathetic listening, safety planning, rapport building, and crisis support and prevention planning. Prominent examples include Substance Abuse and Mental Health Services Administration National Helpline, the Alcohol and Drug Helpline, and the Alzheimer's Association 24/7 Helpline;
- 17. "Federal Communications Commission" regulates interstate and international communications by radio, television, wire, satellite, and cable in all fifty (50) states, the District of Columbia and U.S. territories. An independent U.S. government agency overseen by Congress, the Commission is the federal agency responsible for implementing and enforcing America's communications law and regulations;
- 18. "Health insurance" means any individual or group hospital or medical-expense-incurred policy or health care benefits plan or

contract providing insurance against loss through illness or injury
of the insured. The term does not include any policy governing
short-term accidents only, a fixed indemnity policy, a limited
benefit policy, a specified accident policy, a specified disease
policy, a Medicare supplement policy, a long-term care policy,
medical payment or personal injury coverage in a motor vehicle
policy, coverage issued as a supplement to liability insurance, a
disability policy or workers' compensation;

19. "Law enforcement" describes a type of first-responder agency and employee responsible for enforcing laws, maintaining public order, and managing public safety;

- 20. "Lived experience" is personal knowledge about mental health, substance use, or co-occurring mental health and substance use disorders, treatment, and recovery gained through direct involvement as an individual with past or current mental health or substance use challenges;
- 21. "Mobile crisis team" means a multidisciplinary behavioral health team that includes at least one behavioral health care professional who is capable of conducting an assessment of the individual, in accordance with the professional's permitted scope of practice under state law, and other professionals or paraprofessionals with appropriate expertise in behavioral health or mental health crisis response, including nurses, social workers, peer support specialists, and others, whose members are trained in

trauma-informed care, de-escalation strategies, and harm reduction; that is able to respond in a timely manner and, where appropriate, provide screening and assessment; stabilization and de-escalation; and coordination with, and referrals to health, social, and other services and supports as needed; that maintains relationships with relevant community partners, including medical and behavioral;

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- 22. "Other behavioral health crisis hotlines" include phone, text, and chat services that are not part of the 988 Lifeline network but that also provide support to people experiencing emotional distress or to third-party callers who are concerned about another person. These hotlines typically fall into one or more of the following categories:
  - a. topically focused to a specific type of need or stressor,
  - b. focused on providing services to a specific population, including but not limited to, a geographic catchment area, and
  - c. targets the needs of individuals experiencing the types of emotional distress that are similar in scope to the 988 Lifeline, but are not connected to the 988 Lifeline;
- 23. "Peer-operated warmlines" provide ongoing phone, text, or chat support by an individual with lived experience. Calls are answered by trained peers who have lived experience with the type of

- mental health support the line is intended to provide. Peeroperated warmlines are typically local to the caller's jurisdiction
  or state, though there also are national peer warmlines geared
  toward specific groups such as teens, older adults, and LGBTQI+
- 24. "Peer crisis respites" are voluntary short-term programs
  offering rest and peer support in a home environment for individuals
  experiencing or recovering from a crisis;
- 9 25. "Respite services" are short-term relief services for 10 primary caregivers;

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individuals;

- 26. "State" as defined herein includes the U.S. territories under 16 USC, Section 6602(9);
  - 27. "State-certified peer support specialists" are individuals who are employed based on his or her personal lived experience of a crisis or suicide attempt and who have successfully completed a state-recognized peer support training program;
  - 28. "Substance Abuse and Mental Health Services Administration (SAMHSA)" is the agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation;
  - 29. "Trauma-informed care" is a program, organization, or system that:
    - a. realizes the widespread impact of trauma and understands potential paths for recovery,

b. recognizes the signs and symptoms of trauma in clients, families, staff, and others involved with the system,

- c. responds by fully integrating knowledge about trauma into policies, procedures, and practices, and
- d. seeks to actively resist re-traumatization; and
- 30. "Veterans Crisis Line (VCL)" means Veterans Crisis Line maintained by the Secretary of Veterans Affairs under Section 1720F(h) of Title 38, United States Code.

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SECTION 2. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 12-201 of Title 43A, unless there is created a duplication in numbering, reads as follows:

The State of Oklahoma shall designate the Department of Mental Health and Substance Abuse Services to have primary oversight over the suicide prevention and crisis service activities and essential coordination with designated 988 Lifeline Crisis Centers to provide crisis intervention services and crisis care coordination to individuals accessing the 988 Suicide and Crisis Lifeline program from any jurisdiction within Oklahoma twenty-four (24) hours a day, seven (7) days a week.

The oversight and coordination of a 988 Suicide and crisis

Lifeline System will be dependent upon design, implementation, and sustainability which will be achieved through the following essential infrastructure components:

1. The designated 988 Lifeline Crisis Centers shall have an active agreement with the 988 administrator for participation with the Lifeline network;

- 2. The designated 988 Lifeline Centers shall have the authority to deploy crisis and outgoing services, including mobile crisis teams, and coordinate access to crisis receiving and stabilization services or other local resources as appropriate and consistent with any guidelines and best practices that may be established by the state or 988 Lifeline administrator;
- 3. Facilitation of the ongoing care needs of persons contacting the 988 Lifeline, the state or related public health authority by assuring active collaborations and coordination of service linkages between the designated centers, mental health and substance use disorder treatment providers, local community mental health centers including certified community behavioral health clinics and community behavioral health centers, mobile crisis teams, and community-based as well as hospital emergency departments and inpatient psychiatric settings, establishing formal agreements and appropriate information sharing procedures where appropriate;
- 4. The Department of Mental Health and Substance Abuse Services having primary oversight of suicide prevention and crisis service activities and essential coordination with designated 988 Lifeline Crisis Centers, and working in concert with the 988 Lifeline, VCL, and other SAMHSA-approved networks, 24-hour local crisis hotlines,

the National Mental Health Hotline, and peer warmlines. Other
behavioral health crisis hotlines play an important part in the
crisis response system for the purposes of ensuring consistency of
public messaging about 988 services;

5. The designated 988 Lifeline Crisis Centers shall meet 988 Lifeline Program requirements and best practices guidelines for operational, performance and clinical standards;

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- 6. The following information and reporting are required by the Department of Mental Health and Substance Abuse Services or 988

  Lifeline Centers to the organizations indicated:
  - a. designated 988 Lifeline Crisis Centers shall provide to the State of Oklahoma including the Department of Mental Health and Substance Abuse Services having primary oversight of suicide prevention, data and reports on crisis service activities and essential coordination,
  - b. data related to their participation in evaluations related to quality improvement activities, and
  - c. other data and reports as required; and
- 7. The following information and reporting are required by the Department of Mental Health and Substance Abuse Services or 988
  Lifeline Centers to the organizations indicated:

The Department of Mental Health and Substance Abuse Services will report revenue generated by the 988 telecommunications fees,

fund deposits, expenditures and other related information as required to the Legislature and to the Federal Communications

Commission (FCC).

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- 8. The state shall use its authority to promulgate rules and regulations to allow appropriate information sharing and communication between and across crisis and emergency response systems for the purpose of real-time crisis care coordination including, but not limited to, deployment of crisis and outgoing services and linked, flexible services specific to crisis response;
- 9. The state or related public health authority shall assure active collaborations and coordination of service linkages between the designated centers and crisis receiving and stabilization services for individuals accessing the 988 Lifeline through appropriate information sharing regarding availability of services;
- 10. The Department of Mental Health and Substance Abuse
  Services shall work to build collaboration between and among the
  designated centers and key community stakeholders including
  residents, community groups, peer organizations, faith
  organizations, business owners, neighborhood leaders, and Commission
  members;
- 11. The designated 988 Lifeline Crisis Centers shall provide follow-up services to individuals accessing the 988 Lifeline consistent with guidance and policies established by the 988 Lifeline administrator;

- 12. The designated 988 Lifeline Crisis Centers shall meet the requirements set forth by the state or 988 Lifeline administrator for serving at-risk and specialized populations as identified by the state or SAMHSA including, but not be limited to:
  - a. children, youth and young people,
  - b. racially, ethnically, and linguistically diverse populations,
  - c. rural individuals,
  - d. veterans,

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- e. American Indians,
- f. Alaskan Natives, and
- g. other high-risk populations as well as those with cooccurring substance use; provide culturally and linguistically competent care; and include training requirements and policies for transferring a 988 Lifeline contact to an appropriate specialized center or subnetworks within the 988 Lifeline network;
- 13. The state or related public health authority and designated 988 Lifeline Crisis Centers shall utilize technology to enhance communication and coordination in the delivery of behavioral health crisis services, and for data collection, analysis and sharing; and
- 14. The state or related public health authority and designated 988 Lifeline Crisis Centers shall take action to identify and implement behavioral health crisis workforce strategies for

recruitment, retention, and support of a variety of behavioral health professionals and a certified peer recovery workforce.

SECTION 3. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 12-202 of Title 43A, unless there is created a duplication in numbering, reads as follows:

The State of Oklahoma shall establish a statewide 988 Trust Fund for the following purposes:

- 1. To create and maintain a statewide 988 Lifeline system pursuant to the National Suicide Hotline Designation Act of 2020, the Federal Communication Commission's rules adopted July 16, 2020, and October 17, 2024, and the National Guidelines For A Behavioral Health Coordinated System Of Crisis Care;
- 2. To support or enhance 988 services, including statedesignated 988 Lifeline Crisis Centers, and mobile crisis and outreach services in specified circumstances;
  - 3. The fund shall consist of:

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- a. the statewide 988 telecommunications fee assessed on users under Section 4 of this act,
- b. appropriations made by the Legislature,
- c. available federal funding that has been allocated by the state for the purposes of 988 Lifeline implementation,
- d. grants and gifts intended for deposit in the fund,

e. interest, premiums, gains, or other earnings on the fund, and

- f. monies from any other source deposited in or transferred to the fund;
- 4. The fund shall be created and administered by the State Treasurer or the Department of Mental Health and Substance Abuse Services and money in the fund shall be expended to offset costs that are or can be reasonably attributed to:
  - a. implementing, maintaining, and improving the 988

    Suicide and Crisis Lifeline including staffing and technological infrastructure enhancements necessary to achieve operational and clinical standards and best practices set forth by the state, the Department of Mental Health and Substance Abuse Services, or 988

    Lifeline administrator,
  - b. provision of acute behavioral health, crisis outreach, and receiving and stabilization services by directly responding to the 988 Suicide and Crisis Lifeline, or
  - c. personnel for the 988 Suicide and Crisis Lifeline centers;
  - 5. Money in the fund:

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a. does not revert at the end of any state fiscal year and shall remain available for the purposes of the fund in subsequent state fiscal years,

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- b. is not subject to transfer to any other fund or to transfer, assignment, or reassignment for any other use or purpose outside of those specified in this section,
- c. is continuously appropriated for the purposes of the fund,
- d. to the extent that the 988 Suicide and Crisis Lifeline Centers are fully funded, the expansion and ongoing funding of mobile crisis teams and outreach teams,
- e. to the extent that the 988 Suicide and Crisis Lifeline

  Centers and the mobile crisis teams are fully funded,

  remaining revenues in the Trust Fund shall be used for
  a variety of crisis receiving and stabilization

  services, including services provided by:
  - (1) crisis stabilization settings,
  - (2) residential settings,
  - (3) additional behavioral health stabilization services and supports, and
  - (4) peer crisis respite, and
- f. mobile crisis teams shall operate in compliance with rules adopted by the Department of Mental Health and Substance Abuse Services.

Req. No. 12762

SECTION 4. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 12-203 of Title 43A, unless there is created a duplication in numbering, reads as follows:

The State of Oklahoma, in compliance with the National Suicide

Hotline Designation Act of 2020, shall establish a monthly statewide 988 telecommunications fee to support and sustain the 988 Suicide and Crisis Lifeline centers.

- A. There shall be imposed a 9-8-8 telephone fee as follows:
- 1. Five cents (\$0.05) monthly on each wireless telephone connection and other wireless communication device or service connection with the ability to dial 9-8-8 for emergency calls;
- 2. Five cents (\$0.05) monthly on each service with the ability to dial 9-8-8 for emergency calls, including landline; and
- 3. Five cents (\$0.05) on each prepaid wireless retail transaction occurring in this state.
- B. 1. For purposes of paragraph 3 of subsection A of this section, a retail transaction that is effected in person by a consumer at a business location of the seller shall be treated as occurring in this state if that business location is in this state. Any other retail transaction shall be sourced as provided in paragraphs 2 through 5 of this subsection as applicable.
- 2. When the retail transaction does not occur at a business location of the seller, the retail transaction shall be sourced to the location where receipt by the consumer, or the consumer's donee,

designated as such by the consumer, occurs, including the location indicated by instructions for delivery to the consumer or donee, known to the seller.

- 3. When the provisions of paragraph 2 of this subsection do not apply, the sale shall be sourced to the location indicated by an address for the consumer that is available from the business records of the seller that are maintained in the ordinary course of the seller's business when use of this address does not constitute bad faith.
- 4. When the provisions of paragraphs 2 and 3 of this subsection do not apply, the sale shall be sourced to the location indicated by an address for the consumer obtained during the consummation of the sale, including the address of a consumer's payment instrument, if no other address is available, when use of this address does not constitute bad faith.
- 5. When none of the previous rules of paragraphs 1, 2, 3 and 4 of this subsection apply, including the circumstance in which the seller is without sufficient information to apply the previous rules, then the location shall be determined by the address from which the service was provided, disregarding for these purposes any location that merely provided the digital transfer of the product sold. If the seller knows the mobile telephone number, the location will be that which is associated with the mobile telephone number.

C. The revenue generated by a 988 fee should be sequestered in a trust as specified in Section 3 of this act to be obligated or expended only in support of 988 services, or enhancements of such services.

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- D. Consistent with 47 U.S.C. Section 251a, the revenue generated by a 988 fee shall only be used to offset costs that are or will be reasonably attributed to:
- 1. Ensuring the efficient and effective routing and answering or handling of calls, chats and texts made to the 988 Suicide and Crisis Lifeline and to the designated 988 Lifeline centers including staffing and technological infrastructure enhancements necessary to achieve operational, performance and clinical standards and best practices set forth by the state or 988 Lifeline administrator;
- 2. Personnel and the provision of acute mental health services by directly responding to the 988 Suicide and Crisis Lifeline; and
- 3. For mobile crisis teams or crisis receiving and stabilization services as specified in Section 3 of this act.
- E. The revenue generated by 988 telecommunications fees may only be used for expenses that are not:
- 1. Reimbursed through Medicaid, Medicare, federal or stateregulated health insurance plans, disability insurers, and
  including, but not limited to, municipal or county programs or
  funding, not otherwise covered by another entity;
  - 2. A covered service by the individual's health coverage; and

3. Covered because the service recipient's name and health coverage information cannot be obtained or billed.

- F. The 988 fee revenue shall be used to supplement, not supplant, any federal, state, or local funding for suicide prevention or behavioral health crisis services.
- G. The 988-telecommunication fee amount shall be adjusted annually based on the Consumer Price Index (CPI) which represents the rate of inflation and is determined by the Bureau of Labor Statistics (BLS) to provide for continuous operation, volume increases, and maintenance.
- SECTION 5. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 12-204 of Title 43A, unless there is created a duplication in numbering, reads as follows:

The State of Oklahoma shall implement strategies to ensure that the behavioral health crisis service system is adequately funded, including mechanisms for reimbursement of behavioral health crisis response, but not limited to:

- A. Ensuring that to the extent available any necessary federal approvals are obtained and federal financial participation is available and is not otherwise jeopardized, seeking to maximize all available federal funding sources for the purposes of behavioral health crisis services and administrative activities related to 988 implementation, including:
  - 1. Federal Medicaid reimbursement for services;

2. Federal Medicaid reimbursement for administrative expenses, including the development and maintenance of information technology; and supporting implementation of the behavioral health crisis continuum through Medicaid and the Children's Health Insurance Program (CHIP) through Section 5124 of the Consolidated Appropriations Act of 2023 (CAA, 2023); and

3. Federal grants.

B. Mandating the Oklahoma Insurance Department and Medicaid behavioral managed health care to exercise their enforcement authority by verifying reimbursement to 988 centers for medically necessary behavioral health crisis services by health care service plans and disability insurers, and consistent with the requirements of the federal Mental Health Parity and Addiction Equity Act of 2008, 29 U.S.C. Sec. 1185a, the September 9, 2024, final rules implementing the nonquantitative treatment limitation ("NQTL") comparative analyses requirements under the Mental Health Parity and Addiction Equity Act of 2008 ("MHPAEA"), in accordance with the amendments made to the law in 2021, and pursuant to the No Surprises Act, including 26 U.S. Code Section 9816, 29 U.S. Code Section 1185e, and 42 U.S. Code Section 300gg-111, and it's implementing regulations.

SECTION 6. This act shall become effective November 1, 2025.

60-1-12762 TJ 02/20/25